

Terms and Conditions

1. Quotes and estimates:

- Free of charge and there is no obligation, until the quote has been accepted.
- Quotes are accepted, and terms and conditions are agreed upon automatically by signing the contact and payment of the deposit as described below.
- Quotes are valid for 7 working days from the date of the quote, unless stated differently on the quote.

2. Signed Agreements and Payment Terms:

- On receipt of signed agreements, and dependent of payment option selected, client will be invoiced accordingly. Amounts are as per signed quotation. Invoice will be raised which are payable before any work commences.
- Please read payment terms for mobile app development and monthly retainer immediately below.
- No service will be provided if the invoices are not paid as stipulated above.
- All work remains the property of WebMedia CC until final payment is received.
- If payment is not made within the prescribed time, legal action shall be taken at the discretion of WebMedia CC, and the losses borne by WebMedia CC for recovery of amount due will be claimable against the customer.

3. CrewOnSite and QuoteOnSite Mobile App Development:

- Payment is paid monthly in advance, due on 25th day of each month. Client will be invoiced on the 15th day of each month.
- Payment not received by 25th of each month will result in the client's services being suspended on 1st day of new month.
- A reconnection fee of R1 500.00 is due prior to reconnecting the app.
- The monthly fee is payable for a minimum of two years.
- At the end of the 24 months, the contract to be renegotiated and renewed and client will be billed accordingly.

4. General:

- WebMedia CC as the developer of mobile apps cannot be held responsible for lack of user engagement and retention once your app is live.

5. Out of Scope Requests:

- Any additional work out of the scope of this proposal will be invoiced in advance and paid as per payment terms detailed above.

6. Graphic Design:

- Client to supply finished product, which includes all artwork and written content.
- If graphic design work is requested, client will be quoted separately on this.

7. Copyright:

- Please ensure you have copyright for all material supplied.
- Under no circumstances will WebMedia CC or any associates be held responsible for any copyright disputes.
- If it becomes clear that material was provided without the required copyright approval, changes to a project (to remove illegal content) will be at the client's cost.
- Client will be charged at R750 per hour.

8. Date of Completion:

- The Date of Completion (DoC) of a project is affected by delayed feedback and late receipt of content by the client. Should this affect deadlines, the timelines will be adjusted accordingly, and client is to agree to the change of deadlines and timelines via email.
- WebMedia CC accepts no responsibility should these deadlines or DoC be extended because of client non-compliance to deadline dates supplied.

9. Dedicated Work Hours:

- Monday to Friday
- Office hours are from 08H00 to 17H00
- After hours work is billed at R1 000.00 per hour or part thereof.

Client Agreement

I acknowledged that I have read and agree to the above Terms and Conditions.

Signed at _____ on _____ 20____

Client Name

Client Signature